Who We Are

About Us
The HCCL team are qualified accredited counsellors and have undertaken over 150 counselling hours.

Trainees are fully supervised and all counsellors undergo regular supervision with an appropriately qualified supervisor.

We adhere to the BACP and ACC Ethical Framework of Good Practice.

Contact Us
Phone: 07432 843399
Email: hellohccloughton@gmail.com
www.hccloughton.co.uk

HCCL is an agency based on Christian beliefs and values. We welcome people of all faith backgrounds and none.

Travelling by train
We are a five minute walk from Loughton Station, which is on the Central Line of the London Underground.

On arrival at the station, leave by the main exit and bear right, walking up past the bus stops to the roundabout. Cross over and walk to the top of Station Road (signposted 'Police Station'), passing Majestic and Nando's on your right. Turn right at the top into the High Road, and St. Mary's Church (and the Hope Centre is on your right).

Travelling by bus
St. Mary's is served by London Transport bus services 167 (operated by Docklands Minibuses) and 20 (operated by Arriva), as well as other local services. There is a bus stop directly opposite the church travelling Northbound (towards Debden) and a stop 25 metres away outside Barclays Bank travelling Southbound (towards Woodford/Buckhurst Hill/Chigwell).

Travelling by car
There is a small car park at the church but it can get busy. Alternative parking (payable locally) is available in the High Road, The Drive and Traps Hill.
How can you help me?

What we offer…

HCCL provides a confidential and professional counselling service to all members of our community. It is our heart that no one journeys alone through a difficult time in their life. Our team of highly skilled counsellors are trained to work with a variety of issues including, but not limited to:

- Depression
- Anxiety
- Stress
- Bereavement
- Low Self Esteem
- Relationship Issues
- Abuse
- Spiritual Issues
- Self-Harm
- Phobias
- Panic Disorder

How do I access your services?

You can call or email us with your details and one of our counsellors will contact you as soon as possible.

You will be offered an initial appointment as quickly as we can to explore whether we are the right service to help you.

My counsellor listened to me and made me feel safe. I felt understood for the first time.

How much is counselling?

Sessions for individuals cost £40 per hour. If suitable, we also offer appointments with our trainee counsellors at £25 per hour.

No one will be refused access to this service for their genuine inability to pay.

Please speak to us about your concerns and we will do everything we can to help you.

What you can expect…

We offer a calm, non-judgmental atmosphere to explore any problems you may be facing. It is helpful to speak to someone who takes time to listen, is independent and has the skills to help you find a way forward.

We are integrative counsellors, which means we draw from a rich pool of counselling models so your therapy will be tailor-made for you.

Where you will find us…

We have counselling rooms in the Hope Centre, part of St Mary’s Church on the High Road in Loughton, meaning we are easily accessible by bus, tube or car. Further details on how to find us are on the back of this leaflet.